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Thuraya Prepaid NOVA Plus SIM

Effective 1st April 2019 Thuraya is changing the rules about the expiry date of Thuraya Prepay Nova Plus SIM cards and balances.

Currently the SIM card and the balance is valid as long as the SIM card is in an active state and it remains active as long as there is enough balance for the renewal fee of 10 units every two years.

From 1st April 2019 the validity of the SIM card will be handled different of the validity of the balance.

New rules:

Balance: By doing a top-up the new expiry date of the balance is set to 365 days as of date of top-up, the units will be added to the already existing units on the SIM card. So at least it is necessary to do a top-up minimum every 365 days to avoid losing the balance.

SIM card: The renewal fee to extend the validity of the SIM card is now 39 units per year instead of 10 units every 2 years. This fee will be automatically deducted from the recent balance to extend the validity of the SIM card. The SIM card remains active as long as this fee can be deducted from the balance.

Effective 10th April 2019, new activations of Nova Plus Prepaid SIM cards.

The preloaded balance is 10 units instead of 20 units.

Mali will be removed from Zone E.

What happens with balances on already active SIM cards?

SIM cards, whose last top-up is more than 2 years old and have not performed any activity in the last one year

Last top-up	Recent balance	Balance expiry date
before 5th March 2017	less than 100 units	5th March 2019
before 5th March 2017	more than 100 and less than 500 units	5th April 2019
before 5th March 2017	more than 500 units	15th April 2019

SIM cards, whose topped-up between 5th March 2017 and 31st March 2019 (and do not perform any top-up before 31st December 2019)

Last top-up	Balance	Balance expiry date
between 5th March 2017 and 31st March 2019	any	31st March 2020

In case of any top-up after 31st March 2019 the new rules above will apply.