

IsatPhone 2 (Model 2.1) Firmware 01.00.13

Briefing note
15.03.2021

IsatPhone 2 (Model 2.1) firmware version 01.00.13 has now been released and is available for download. Please follow the link below:
<http://www.inmarsat.com/support/isatphone-2-support/>

Firmware version 01.00.13 supersedes the firmware version 01.00.12 that was released in October 2020.

Recommendations for installation

This is a **recommended** firmware upgrade as it addresses an issue found in production which is not expected to impact the normal operation of IsatPhone 2 (Model 2.1) handset.

Pre-requisites for installation and advice after installation

In order to upgrade the handset's firmware you must have a PC running Windows 10, Windows 8, Windows 7 or Windows XP. The **USB drivers** and **IsatPhone 2 firmware upgrade tool** for IsatPhone 2 (Model 2.1) must be installed.

These can be found on the Inmarsat support website by visiting
<http://www.inmarsat.com/support/isatphone-2-support/>

Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

Installing IsatPhone 2 (Model 2.1) firmware 01.00.13

To install IsatPhone 2 (Model 2.1) firmware 01.00.13:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC
- b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 1 - 2 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**

Fixes and enhancements in this release

- Compatible with updated internal hardware
- Removed crash during Mobile Originated call
- Corrected battery icon when powering down from ghost mode
- Corrected popup language when doing Factory or Defaults reset
- Corrected reboot when inserting roaming SIM Card

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