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UID: DE262663625

FIRMWARE UPGRADE

THURAYA XT

source: <u>www.thuraya.com</u> date: 16.04.2019

Requirements for upgrade:

- Thuraya XT
- Thuraya XT upgrader program
- USB data cable
- PC with Windows 10, Windows 8/8.1, Windows 7, Windows Vista or Windows XP

Before upgrading a Thuraya XT phone please check your IMEI number (press *#06# on your XT or alternatively it can be found on the label under the XT battery or on the label on the XT package) in order to identify which of the below tables to follow. Please note that following the wrong table can lead to issues on the phone.

Table 1 IMEI of the XT phone to upgrade is between 356978 02 100001 - 356978 02 199999

Please follow the below steps:

Step 1

Download the below Thuraya XT Upgrader program.

• Thuraya XT upgrader v1.6

Run the setup file - the Upgrader program including the drivers will be installed.

Step 2

Download the required Thuraya XT firmware release to your hard disk.

• Multi-language firmware v6.51

Step 3

Connect your Thuraya XT with the PC/laptop via USB data cable.

You can now start the Thuraya XT Upgrader program and locate the firmware on your hard disk. The Upgrader program will help you through the upgrade process.

Table 2IMEI of the XT phone to upgrade is greater than 356978 02 200001

Please follow the below steps:

Step 1

Download the below Thuraya XT Upgrader program.

• Thuraya XT upgrader v1.7

Run the setup file - the Upgrader program including the drivers will be installed.

Step 2

Download the required Thuraya XT firmware release to your hard disk.

• Multi-language firmware v6.83

Step 3

Connect your Thuraya XT with the PC/laptop via USB data cable.

You can now start the Thuraya XT Upgrader program and locate the firmware on your hard disk. The Upgrader program will help you through the upgrade process.

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